## STATEMENT OF CORRECTIVE ACTION

The following actions were taken to correct each of the deficiencies noted during the vessel sanitation inspection conducted on board Radisson Seven Seas Cruises' vessel ssc Radisson Diamond on March 25, 2001 at the Port of San Juan, Puerto Rico.

#### POTABLE WATER

Item Number 1 \*(6) - Four samples per month were not collected and
analyzed.

Corrective Action Taken in accordance with Section 5.6.1.1.1 of the VSP Manual - A procedure was established that a minimum of four potable water samples per month be collected and analyzed for the presence of E-coli, utilizing a method accepted in Standard Methods for the Examination of Water and Wastewater. Logs of the above tests are maintained for a 2-year period.

Item Number 2 \*(6) - Microbiological results for shore bunkered
potable water were not available.

Corrective Action Taken in accordance with Section 5.1.1.2.1 of the VSP Manual - The vessel was instructed to test shore bunkered water for the presence of E-coli, utilizing a method accepted in Standard Methods for the Examination of Water and Wastewater.

Item Number 3 \*(8) - Port water was not tested for a PH level prior
to bunkering.

Corrective Action Taken in accordance with Section 5.2.1.2.1 of the  $\overline{\text{VSP Manual}}$  - A procedure has been established to perform a halogen demand and PH level test prior to the commencement of the bunkering process.

Item Number 4 \* (6) - The Analyzer Recorder Charts had a range of 5 to 50.

Corrective Action Taken in accordance with Section 5.5.2.1.1 of the  $\overline{\text{VSP Manual}}$  - A batch of Analyzer Recorder Charts with a range from 0 to 50 were delivered erroneously to all RSSC vessels. This has been corrected and all vessels have received recorder charts with a range of 0.0 to 5.0 mg/L.

## POOLS & SPAS

Item Number 5 \*(10) - Verify that all drain covers are anti-vortex.

Corrective Action Taken in accordance with Section 6.4.1.2.2 of the <u>VSP Manual</u> - As of today's date, we have not been able to verify with the manufacturers of the pool whether the drain covers are anti-vortex or not.

## GRILL DISHWASHING

Item Number 6 \* (22) - The final rinse gauges of the dishwasher and the glass washer appeared to be out of calibration.

Corrective Action Taken in accordance with Section 7.5.2.1.1 of the  $\overline{\text{VSP Manual}}$  - New gauges, that are designed to be accurate to  $\pm 1.5$  °C within its intended range of use, were installed.

#### INTEGRATED PEST MANAGEMENT

<u>Item Number 7 \*(40)</u> - A written pest management plan was not provided.

Corrective Action Taken in accordance with Section 8.1.1.1.1 of the  $\overline{\text{VSP Manual}}$  - An Integrated Pest Management Plan to address the effective monitoring and control strategies for pests aboard all RSSC vessels was developed and implemented.

# CLUB BAR

Item Number 8 (26) - Some previously cleaned glasses were soiled.

Corrective Action Taken in accordance with Section 7.5.5.1.1 of the VSP Manual - All bar staff were reminded to ascertain that all food service equipment and utensils are clean to sight and touch before storage.

Item Number 9 \* (16) - The temperature of cold items on the service line ranged from 45°F to 50°F and hot items ranged from 120°F to 135°F.

Corrective Action Taken in accordance with Section 7.3.5.3.1.1 of the VSP Manual - Galley personnel and the Executive Chef were instructed to ascertain that the temperature of potentially hazardous food is kept at  $5^{\circ}$ C (41°F) for cold items and at  $60^{\circ}$ 140°F) for hot items.

## GALLEY DECK 8

<u>Item Number 10 \*(20)</u> - The interior of the plastic liner of the ice bin was cracked.

<u>Corrective Action Taken in accordance with Section 7.4.5.1.1.1 of</u> the VSP Manual - The bin was replaced.

<u>Item Number 11 (21)</u> - The interior spaces of the grill were not easily cleanable.

Corrective Action Taken in accordance with Section 7.4.2.2.6 of the  $\overline{\text{VSP Manual}}$  - The interior spaces will be modified to meet the materials, design and construction guidelines.

### **PASTRY**

<u>Item Number 12 \*(28)</u> - Clean sheet pans were stored on the soiled side of the potwash sink.

Corrective Action Taken in accordance with Section 7.5.7.3.1 of the  $\overline{\text{VSP Manual}}$  - Galley and utility personnel were reminded to store clean equipment in a clean, dry location that is at least 6 inches above the deck and protected from splash, dust and other contamination.

## MAIN GALLEY-PASTRY

Item Number 13 (26) - A previously cleaned chopper blade was soiled
with food residue.

Corrective Action Taken in accordance with Section 7.5.5.1.1 of the VSP Manual - All galley and utility personnel were reminded that food contact surfaces of equipment must be clean to sight and touch.

Othmar Hehli Senior Director of Operations April 18, 2001 Radisson Seven Seas Cruises